
INFORMATION ABOUT PROCESSING OF YOUR PERSONAL DATA

10 June 2021

Enzymatica AB
Manufacturer of ColdZyme

1. INFORMATION ABOUT PROCESSING OF YOUR PERSONAL DATA

1.1 The purpose of this document is to provide information about how Enzymatica AB (“we”) process your personal data in connection with:

- Your visit to the ColdZyme website
- Submission of enquiries via the ColdZyme website
- Submission of complaints via the ColdZyme website

We respect your privacy and are committed to protecting the personal data about you that we process. All personal data is processed in compliance with the European Union General Data Protection Regulation (GDPR). Below is a description of how we collect, process and share your personal data.

2. WEBSITE VISITORS

WHAT PERSONAL DATA WILL BE PROCESSED?	When you visit our website we process your Internet Protocol address, browser language, geographical location data, date and time, and information about webpages accessed by you. We collect personal data directly from you.
FOR WHAT PURPOSES DO WE PROCESS YOUR PERSONAL DATA?	Your personal data is processed for the purpose of making the website available to you and to develop and enhance the usability of the website. Furthermore, we may also use your personal data for marketing purposes, such as re-marketing on other websites.
WHAT IS THE LEGAL BASIS FOR PROCESSING OF YOUR PERSONAL DATA?	Processing of your personal data is based on our legitimate interest to ensure that you are given access to a website that provides you with easy access to the interface, functions and information you seek. Furthermore, processing for marketing purposes is based on our legitimate interest in marketing our products. When balancing interests, we have determined that we have a legitimate interest to make the website available to you in a user-friendly and well-functioning manner and to provide you with interest-based advertising. We ensure that the particular processing this entails is necessary to achieve such purposes, and that our interests outweigh your right not to have your personal data processed for these purposes. The processing activities are limited and not deemed to affect personal integrity to a large extent. You

	are always entitled to object to this assessment. You can read further about your rights below.
WHO HAS ACCESS TO YOUR PERSONAL DATA?	We have taken appropriate technical and organizational security measures to protect your personal data against loss and unauthorized access, etc. The number of people who have access to your personal data is limited. Only people at Enzymatica AB who need to process your personal data in accordance with the purposes referred to above have access to the personal data.
HOW LONG DO WE SAVE YOUR PERSONAL DATA?	Your personal data is stored for differing amounts of time depending on the nature of your interaction with our website; for inquiries or complaints the time that data is stored for is specified in the sections below. However, some of your personal data is collected via the use of cookies and may be stored for a longer period of time as each cookie has a specific storage period. These individual storage periods relating to specific cookies are available in our Cookie Policy.

Enzymatica uses cookies and similar technologies that collect and store information when you visit the website. This is to enable Enzymatica to identify your internet browser and collect data on your use of our website, which pages you visit, the duration of your visits and identify these when you return so that we improve your experience when visiting our website. You can control and manage your cookies preferences by adjusting your browser settings or using the ColdZyme cookie preference tool on ColdZyme Websites – for more information, please refer to the ColdZyme Cookie Policy at www.coldzyme.co.uk, www.coldzyme.dk, www.coldzyme.fi, www.coldzyme.no, www.precold.is, www.coldzyme.is

3. PERSONAL DATA RELATING TO INQUIRIES

WHAT PERSONAL DATA WILL BE PROCESSED?	Contact details submitted via the inquiry, such as your name, address, email and telephone number as well as personal data related to the inquiry included in our correspondence with you. We collect personal data directly from you.
FOR WHAT PURPOSES DO WE PROCESS YOUR PERSONAL DATA?	Your personal data is processed in order to be able to answer inquiries and questions about products, etc.

WHAT IS THE LEGAL BASIS FOR PROCESSING OF YOUR PERSONAL DATA?	Processing of your personal data is based on our legitimate interest to be able to handle inquiries. When balancing interests, we have determined that we have a legitimate interest to administrate, follow up on and respond to inquiries initiated by you in order to ensure the quality of your interactions with us and take action, if needed. We ensure that the particular processing this entails is necessary to achieve that purpose, and that our interest outweighs your right not to have your data processed for this purpose. You are always entitled to object to this assessment. You can read further about your rights below.
WHO HAS ACCESS TO YOUR PERSONAL DATA?	We have taken appropriate technical and organizational security measures to protect your personal data against loss and unauthorized access, etc. The number of people who have access to your personal data is limited. Only people at Enzymatica AB who need to process your personal data in accordance with the purposes referred to above have access to the personal data.
HOW LONG DO WE SAVE YOUR PERSONAL DATA?	Your personal data is stored while the inquiry is handled and once the enquiry is closed this is deleted.

4. PERSONAL DATA RELATING TO COMPLAINTS

WHAT PERSONAL DATA WILL BE PROCESSED?	<p>Contact details submitted via the complaint such as your name, address, email and telephone number.</p> <p>Health data (only if this is relevant to your complaint).</p> <p>We collect personal data directly from you or from a reseller/distributor if you have contacted them. We can also obtain your personal data from a competent authority in cases where your complaint was initially reported to the authority and they have initiated a review process of this complaint.</p>
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FOR WHAT PURPOSES DO WE PROCESS YOUR PERSONAL DATA?	Your personal data is processed for the purpose of investigating, administering and following up on any incidents and complaints, and carrying out relevant measures and reporting to competent authorities. Also, for the purpose of ensuring the return of products to Enzymatica about which you have complained when this is requested by our Quality Department for further investigation.
WHAT IS THE LEGAL BASIS FOR PROCESSING OF YOUR PERSONAL DATA?	Processing of personal data is based on our legal obligation to administer, investigate and report incidents and complaints according to Medical Device Regulation (EU) 2017/745 as a medical device manufacturer.
WHO HAS ACCESS TO YOUR PERSONAL DATA?	<p>We have taken appropriate technical and organizational security measures to protect your personal data against loss and unauthorized access, etc. The number of people who have access to your personal data is limited. Only people at Enzymatica AB who need to process your personal data in accordance with the purposes referred to above have access to the personal data.</p> <p>We do not share your personal data with others except in cases where authorities may require it in connection with the investigation of complaints.</p>
HOW LONG DO WE SAVE YOUR PERSONAL DATA?	<p>Personal data for the return of products are saved until the investigation of the complaint (or incident) is completed.</p> <p>Personal data for complaints are saved until one year after the expiration date of the relevant product. If no expiration date is known, the personal data shall be kept for 4 years after logging the complaint.</p>

5. WHAT ARE YOUR RIGHTS?

- 5.1 Enzymatica AB, corporate identity number 556719-9244, with the mailing address Ideon Science Park, 223 70 Lund, Sweden and email address info@enzymatica.se is the data controller for processing your personal data. This means that we are responsible for processing your personal data correctly and in accordance with applicable law.
- 5.2 You have the right to know what personal data we are processing about you and you may also request a copy of the personal data that is processed. You have the right to request that

incorrect or incomplete personal data be corrected, and in some cases you may request that we delete your personal data.

- 5.3 If you have any questions about how we process your personal data, you are welcome to contact us by email at info@enzymatica.se, by mail at the above address, or by phone at +46 (0)46-286 31 00.
- 5.4 If you have any objections or complaints about how we process your personal data, you have the right to contact or file complaints with the relevant Data Protection Authority .

6. CHANGES

If any changes are made regarding the processing of your personal data, we will inform you by publishing an updated version of this document on the ColdZyme website.